

2007  
*Australian  
Achiever<sup>®</sup>*

A W A R D S

*Excellence in Customer Service*

*For NSW's*

*Building & Construction Services*

*Highly Recommended*

*For excellence in customer relations*

*Awarded to*

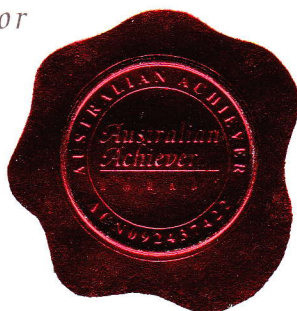
***PRECISE  
CONSTRUCTIONS (NSW)  
PTY LTD***

*[Signature]*

Administrating Director

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Administrating Director





23 February, 2007



## Media Release

### **PRECISE CONSTRUCTIONS (NSW) PTY LTD SCORES 91.74% FOR CUSTOMER SATISFACTION**

The judging process for the 2007 Australian Achiever Awards for NSW's Building & Construction Services category was completed on 23rd February.

**Precise Constructions (NSW) Pty Ltd** scored a highly recommended 91.74%.

Now into a tenth year, the Australian Achiever Awards are an independent, unbiased award system based on assessment ratings from a businesses' own customers - an indication of a well run business where satisfied customers are a sign that a business is healthy, worthy of praise and increased custom.

The award system focuses on seven criteria, each scored separately, namely: Time Related Service, Addressing Client Needs, Care and Attention, Value, Attitude, Communication and Overall Perception. The criteria are rated individually in percentage terms and the final score is an amalgam of these. Anything above 80% overall is regarded as exceptional and reflects outstanding customer service. A complete list of all businesses who have achieved over the last five years can be viewed at [www.achiever.com.au](http://www.achiever.com.au)

Some of the comments Australian Achiever received from Precise Constructions (NSW) Pty Ltd clients are:

*"I found them extremely easy to deal with, they listened to what I had to say and they worked to meet my expectations. The quality of the work was excellent and they were always friendly and approachable."*

*"They were very cooperative and their work was of excellent quality. There were no faults or call backs throughout a seven year period. Everyone I dealt with was very professional, friendly and accommodating. I couldn't fault the paper work and we were always well informed. They went over the quote with no extra cost to us."*

*"We approached Precise Constructions to underpin our house and we found the owner very professional and concerned that he did the work the right way. He would consult with us and then with the professionals if needed. He made sure everything was in place, such as insurance, and I must say his administration skills were excellent. He had hard working guys who were very polite and courteous. He was very accommodating, trustworthy, timely, honest and an all round decent guy. His invoices always arrived on time."*

ENDS: For verification of this report, please call  
Geoff Harwood, Director, Australian Achiever, 1800 638 318.

Encourage,  
Recognise and  
Promote Quality  
Customer Service  
in business